

# ProAesthetics NW

## *Clinic Policies, Compliance & Treatment Safety*

### **Medical Compliance & Prescriber Oversight**

All prescription-only treatments are carried out in line with UK medical guidelines. A qualified independent prescriber oversees applicable treatments following full consultation and clinical assessment.

### **Consultation & Informed Consent**

All clients undergo a full consultation covering medical history, suitability, risks, and aftercare. Written informed consent is required before treatment.

### **Complications Management**

We operate a strict complications protocol including advanced training, emergency dissolving agents, and medical referral pathways where required.

### **Aftercare Responsibility**

Clients must follow all aftercare guidance and disclose medical changes. Results vary and cannot be guaranteed.

### **Finance & Payment Options**

Finance options are subject to status, affordability checks, and provider Terms & Conditions. We act as an introducer only.

### **Deposits & Booking Fees**

Non-refundable deposits secure appointments and are forfeited in cases of late cancellation, no-show, or significant lateness.

### **Cancellation Policy**

A minimum of 48 hours' notice is required to cancel or reschedule appointments.

### **Late Arrival Policy**

Arrivals over 15 minutes late may result in cancellation and loss of deposit.

### **Refund Policy**

All treatments are non-refundable once performed. This does not affect statutory rights.